

Josh Cyclone

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PROFESSIONAL SUMMARY

Rising technology professional with experience in data analytics, application support and technical trouble shooting. Exceptional critical thinking, problem solving, and communication skills. Seeking summer internship to apply related technical experiences and skills to application developer role.

EDUCATION

Iowa State University, Ames, IA

Bachelor of Science, May 20xx

Management Information Systems

GPA: 3.0/4.0

COMPUTER SKILLS

Operating Systems:

- Windows XP
- UNIX
- LINUX
- Mac OS X

Languages:

- Java
- JavaScript
- HTML
- SQL

Software:

- Microsoft Word
 - Excel
 - Access
 - PowerPoint
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RELATED EXPERIENCE

Kingland Systems Corporation, Ames, IA

May 20XX-Present

Advanced Business Analyst Intern

- Collaborate daily with business analyst, developers and clients to create customer solutions
- Troubleshoot company server and network issues to decrease system defects
- Identify and recommend opportunities to improve system processes
- Perform data enhancement, validation and verification with customers

Iowa State University, Ames, IA

August 20XX-March 20XX

Technical Assistant

- Assisted student body of 36,000, faculty, and staff with technology questions
 - Improved ticket documentation process to increase organization and efficiency
 - Diagnosed and assisted with removal of viruses and spyware from 20 staff computers
 - Answered inquiries regarding licensed software and use of university email
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PROJECT EXPERIENCE

MIS 495: Case Competition/Iowa State University, Ames, IA

Spring 20XX

- Wrote database programs to insert and update database automatically
 - Collaborated with 10 peers to formulate new ideas to increase system efficiencies
 - Queried database with SQL to connect to database with Java Database Connectivity
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INVOLVEMENT

MIS Club-Iowa State University

August 20XX-Present

Career Fair Ambassador

Spring 20XX